



Talent driven
culture.

Ref.ª T201908

Remote operational support technician (M/F)

Location: Fucino, Italy

Our Client offers its solutions, services and products in very diverse sectors: Aeronautics, Banking and Finances, Space, Defense, Health, Cybersecurity, Intelligent Transportation Systems, Automotive, Telecommunications, and Information Technology for Public Administration and large corporations. We are looking for a Remote operational support technician for a security monitoring mission for a global reference project for satellite navigation and cybersecurity.

Responsibilities:

- Collaborate in the creation and validation of incident handling procedures for nominal and crisis scenarios (i.e. Council Decision);
- Support SECMON related activities, in particular, but not only, investigations requested;
- Resolve security incidents requesting decisions;
- Support the security monitoring implementation roadmap and support its validation activities;
- Increase the knowledge of the system by directly accessing technical documentation on “as built” system design and data flows, and sharing the knowledge;
- Provide authorisations on changes in their electronic security environment;
- Enforce auditing responsibilities on Operations;
- Gather / exploit inputs on system and security events that are not yet accessible / exploitable through the equipment delivered;
- Reinforce the quality of the Security Reporting to the Programme by having a direct on- site access to inputs used for their weekly security reports;
- Accelerate the Council Decision and time to decision trigger points in procedures for crisis scenarios; and
- Participation to classified meetings organised (i.e Cyber Review Boards chairing), and provide reports on their outcomes.

Requirements & Qualifications:

- Background in computer security, preferably obtained in a security operating centre or equivalent environment; and o experience in drafting operational procedures related to root cause investigation and troubleshooting technical issues
- At least 3 years of experience in leading a team of technical experts in the field of it/infosec and/or 3 years of experience in practical infosec security (e.g. Network security device administration, user security management, incident response) (10 years if the person doesn't have a university degree);
- C1 level (according to europass cv classifications) of english, both written and spoken.

Conditions offered:

- Salary package suitable for the experience presented;

If you meet the above requirements, please send your application via email: careers@qsr.consulting with the Ref T201908_ Remote operational support technician (M/F)